

FatPipe SD-WAN Enhances RingCentral UCaaS

FatPipe is available as a virtual machine in AWS.

Written by **Edward Gately**, July 12, 2019

FatPipe Networks has partnered with RingCentral to deliver enterprise-quality unified communications and collaboration to its customers via SD-WAN.

FatPipe is helping to managing jitter, a common VoIP call quality problem, and latency to ensure that corporate customers get the best experience, the company said.

With FatPipe's technology, there's no need for a dedicated express route line or to duplicate packets to achieve optimum performance. Providers benefit from FatPipe's technology by continuing to overprovision their data circuits, contributing to profit. End users benefit by having extra bandwidth freed up for other applications, according to FatPipe.

"FatPipe's strong showing in mean opinion score (MOS) tests is a result of its robust patented technology that is unparalleled, especially for VoIP and UCaaS," said Ragula Bhaskar, FatPipe's CEO. "FatPipe's over-the-top data transmission technology results in the lowest possible latency, combined with its automatic failover of VoIP and UCaaS calls to available lines without dropping packets, makes for superior customer experiences."

FatPipe is available as a virtual machine in AWS. RingCentral customers can license FatPipe in AWS and have it alongside RingCentral's hosted solution. End users can get a FatPipe for their branch or headquarters location to complete the installation.

"SD-WAN is a leading technology being deployed across enterprises to assure the highest-levels of quality of service and availability," said Curtis Peterson, RingCentral's senior vice president of cloud operations. "FatPipe's technology enables enterprises to assist in managing jitter and latency to ensure that customers get the best communications experience."